

# ROOM SERVICE

Loops & pit falls

# SESSION OBJECTIVES

After the end of the session one should be able to know various loopholes & pitfalls with regards to Room Service operation.

# Contents

- Loopholes & Pitfalls

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- Waiter Should come back to room service immediately after serving the order.
- Waiter is responsible for clearing the tray one after serving the lunch or dinner.
- Waiter should clear the trays after every meal period.
- Note down the room nos. carefully to avoid problems delivering orders.

# Loopholes & Pitfalls

- Get the guests charges entered immediately to their accounts.
- Don't touch & do not use anything belongs to guest in his absence, make it remains in its place.
- Anything leftover in the room after departure should be deposited in lost & found section.

# Review

After the end of the session one should be able to know various loopholes for room service operation.

# BIBLIOGRAPHY

- Food & Beverage service, PTU SIM book/ 2<sup>nd</sup> sem