

rediffmail enterprise

Stay connected to your market and employees!

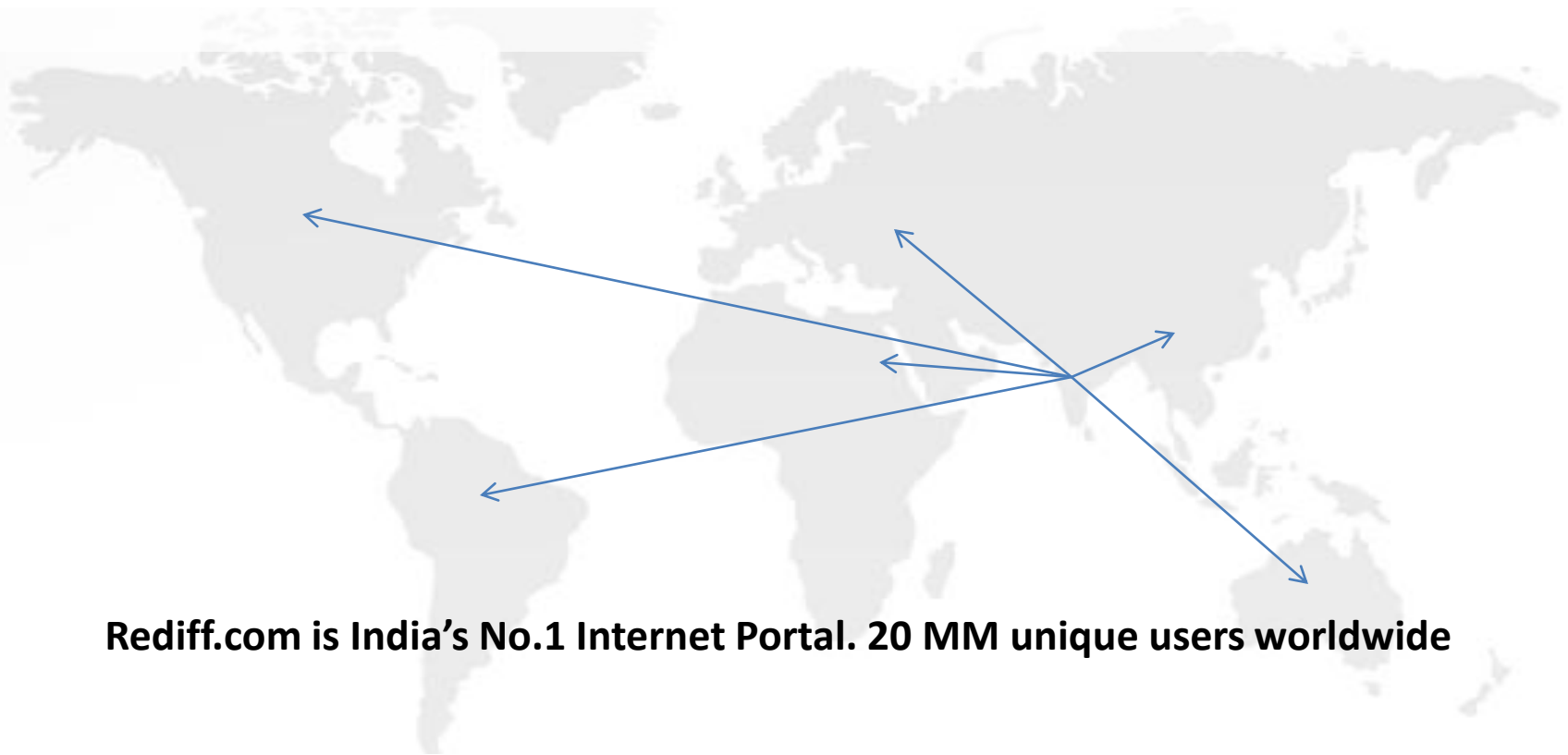


Product info Brochure

CONTENTS

- About us
- Awards & Customers
- Testimonials
- Email for large enterprises
- Contact us

About Rediffmail Enterprise



Rediff.com is India's No.1 Internet Portal. 20 MM unique users worldwide



Listed (RDF)



1st India Member

96+ Mn

Registered users

DoT

(Govt. of India)
Committees

> 15 years

Mailing Experience

Award winning Cloud email service



Big Data Innovation
Award for Best
Enterprise Email - 2013



CIOs Choice Award for
Best Enterprise Email -
2014

Our customer are 500+ Top Cos CIOs & IT Managers



What our customers say...



“ Rediff’s email solution is pretty good and reliable. We are also pleased with the quality of support provided by the team at Rediff. “

Prasad
VP, Ops & Tech
Vistaar Financial



“We subscribed for Rediff enterprise mailing solution after migrating from Zimbra Exchange. We're glad to mention that Rediff's Enterprise mailing solution has benefit our organization with advanced features like Mobile client, Bulk IDs management and Attachment restrictions etc. We highly recommend Rediff Enterprise Mailing Solution“

zulquar
IT Manager
CeaseFire



"Rediff's efficient services with prompt support and state of the art features, has provided trouble free e-mail environment in our organization. Today we have keepitonn.com and ebellfashions.com running on Rediff Mailing Solution platform. Highly recommendable mailing solution for Corporates."

Sandip
IT Manager
System Admin



“Coming from QLC, We evaluated many services and we are very delighted to select Rediff.com. Their 100% mail delivery, advance anti-spam, anti-virus, and complete mail sync across different devices has proved them a must-have Corporate mailing service provider. We highly recommend them to all those looking for a stable and efficient mail environment.”

Sanjeev
IT Manager
D.Pauls Travel & Tours



gokaldas exports ltd.



"We have been with Rediff from past two years. We're very happy with Rediff's customer support. They have been very prompt to any of our queries."

Yatendra
Head- Info Tech
Gokaldas Exports

Email for large enterprises



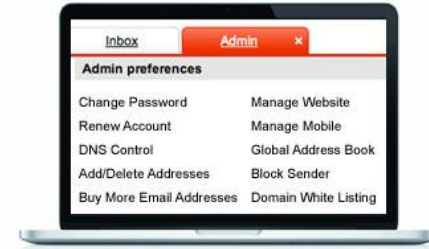
High availability and security

- Emails are exchanged over a secured connection.
- Your data is stored at secure locations on our servers.
- We perform regular security audits to keep our systems secured.
- Be assured of a 99.9% uptime with our 24x7x365 monitoring and early warning system.
- Multi-layered spam protection including IP check etc.



Seamless access across PC, mobile phone, tablet

- Mobile app that works on most phones and tablets.
- Get new mail notifications to keep track of business emails.
- Block email access when employees leave organization.



Sophisticated administration controls

- Your IT administrators need many different tools to protect your company's interest:
- Prevent people outside your network from accessing your email.
- Control what kind of attachments can be sent or received.
- Control additions and deletions to the official Address Book.
- Match rights and privileges to roles in the company.
- Archive all emails sent & received for data security.



Data security

Secure transmission and storage - We know how important your data is for you and we make sure that all your all mail transactions are secured and data is stored at secure location.

Vulnerability detection systems - Hacking is foiled before the process begins. It blocks the access to mails if any deviation is found from the standard email usage.

Security Audits - Systems are fortified through rigorous security drills and are up-to-date with latest security patches. They are also audited by third party tools to ensure no vulnerability is left.

Data leak protection

Mail access restriction - Restrict certain users from accessing mails outside your company network or allow them to access mails only on secure channel. Control user mail access for more than 10 channels like HTTP, POP3 , IMAP etc.

Attachment and mail flow restrictions - Protect the inflow and outflow of data by framing suitable policies on the attachment and sent/received emails from a domain or an individual.

Mail monitoring - Prevent a mischief or control the quality of the mails sent or received by an individual by setting up a mail monitoring on that account.

Advanced spam protection

Multi-layered spam protection -With our advanced mail filters such as IP check, reverse DNS, DKIM check, content filtering, user behavior patterns, etc; your inbox will always be spam free.

Inbuilt Anti-virus - The inbuilt anti-virus is capable of preventing any day zero virus outbreak as new virus definitions are updated in real time.

Custom SPAM settings - Customize the SPAM settings for an individual or entire organization by white listing or blacklisting an email ID or domain.

Robust infrastructure with 99.9% uptime

No single point of failure - Components in our network architecture have a counterpart. An automatic switchover makes sure that systems are up even if one of the components fails.

Data redundancy - Data is stored on high performance disks with RAIDS standard to assure that the data is copied to multiple disks and is available at the right time.

24x7 network monitoring -A dedicated network team monitors the network 24x7x365. Along with early warning systems, an uptime of up to 99.9% is assured.



Access mails anywhere

Mobile application –

Access your mails from anywhere you want. We have designed an app that lets you browse your emails on the go. The app is compatible with all the leading platforms such as Android, Windows, iOS and Blackberry.

New mail notification –

Don't lose track of your important business emails. Get new mail notifications on your Smartphone/tablet as soon as they are received.

Remote wipe –

Bring your own device policy has also increased the security threat. Administrator can block email access when an employee leaves the organisation

Complete synchronization across devices

Mail sync –

With internet access on multiple devices becoming a norm, you can keep mails on all devices and applications like outlook, webmail, and mobile phone in sync using complete mail sync.

Calendar sync –

Take control of your schedule as calendar events on Outlook can also be synced on mobile and vice versa.

Contact sync –

You don't have to remember email addresses while writing a mail from mobile as contact list is also synced.



Backup and restore

Real time backup - Don't worry about the complexities of daily or weekly backup. In Rediff's email backup solution, the mails are backed up the minute they are sent or received.

Device Independent - All the sent or received mails of user can be backed up even if user is accessing mails from multiple devices.

One click restore - Your mails are restored with a single click. You can even restore the accidentally deleted mails.

Data migration & Seamless transition

Data migration - If you are worried about your existing data on the on-premise system or existing service provider, you can migrate the data on Rediffmail Pro platform without any data loss.

Integration with core applications - RediffmailPro mailing solution easily integrates with business applications like CRM, ERP, active directory, advanced DLP or gateway solutions.

Transitioning team - Our transitioning team handholds you to setup your emails and domain policies. The team also conducts training and helps you with the start-up procedure.

Dedicated account manager

Account manager - Your queries will never be unattended as a dedicated account manager is available whenever you need.

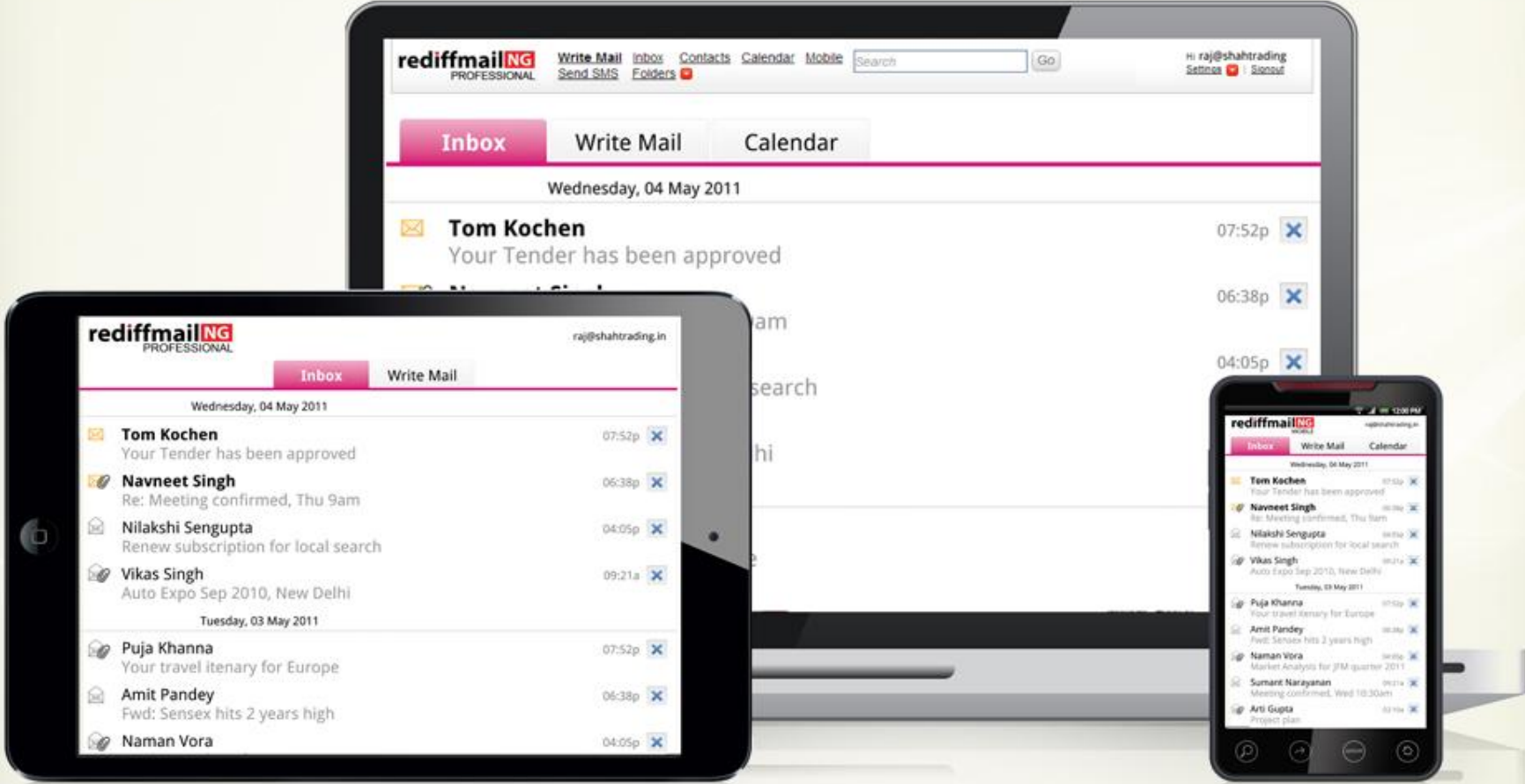
Email and phone support - Our technical customer support executives are available on phone as well as email. Our team goes the extra mile to help you with your email setup.

Escalation matrix and SLA - Aggressive SLA reflects the confidence we have on our service and a well-defined escalation matrix ensures that your query gets resolved on time.

Advantage Rediff

- Home grown enterprise application with over 15 years of mailing experience
- Servicing 96+ Million users on Rediffmail platform and thousands of corporates
- Data and network redundancy with multiple data centers in India to assure 99.9% uptime
- Fully integrated and managed email service with no CAPEX and reduced OPEX
- Flexible mail box sizes and feature variants as per business needs
- Highly secured mailing system with encrypted data transmission and regular security audits
- In built multi layered SPAM and virus protection
- Easy integration with other core applications and unlimited bandwidth and data-transfer
- Dedicated Support Helpdesk with an escalation matrix to ensure help anytime, anywhere.

Rediffmail Enterprise



Contact Sales

Vaishakh N

Vaishakhn.tl@rediff.co.in

+91-9768886273, 022-61820281

Bhushan

Bhushann.tl@rediff.co.in

+91-8655320766, 02261820276

Rupesh

Rupeshp.tl@rediff.co.in

+91-8446208268, 022-61820196

Prathamesh

Prathameshd.tl@rediff.co.in

+91-9773555102, 022-61820228

Jeeva

Jeevav@rediff.co.in

+91-9821433192, 02261820351

Rediff.com India Limited Mahalaxmi Engineering Estate,
L.J. Road # 1, **Mahim** (West) Mumbai 400 016. India
Tel: +91-22-61820000. Fax: +91-22-24455346